



EXCHANGE HOUSE

National Travellers Service

Exchange House National Travellers Service has been providing services to the Traveller community in the Dublin area since 1980. Services include social work, family support, youth services, domestic violence response, addiction services, prison services, after-schools and adult education. We also provide services nationally through generic service provision.

Family Support Service

Job Title:

- Professionally Qualified Social Worker

Responsible to:

- Family Support Team Leader

Job Purpose:

- Working with the Family Support Team in Exchange House, to provide service users with a comprehensive social work service and to work within the agency's planned response to the needs of Traveller children and families in the greater Dublin area in conjunction with the range of services provided by Exchange House National Travellers Service.

Salary:

- The salary will be €40,646 to €46,610 commensurate w/experience

Main duties and responsibilities:

Family Support:

- To work as part of Exchange House Family Support Team to provide an outreach and in-house range of social work services to marginalised Traveller families in the Dublin area.
- To work with family support team to promote the welfare and health of all Traveller children
- To adhere to procedures outlined in Children First in relation to Child Protection issues
- To liaise with designated Child Protections Officer in Exchange House in all matters related to Child Protection
- With the family support team, to focus on counselling, empowering and supporting women, children and young people who are at risk of/or experiencing domestic violence

Crisis Intervention:

- To work with individuals and families to overcome crisis situations
- To promote the ability of individuals and families to address similar and related problems in the future
- To develop problem solving skills with individuals and families
- To work directly with individual and families in conjunction with other services within Exchange House and relevant outside agencies

Organisational and Policy Work:

- To work closely and holistically with Education and Youth Support Departments
- To work in organisation's national and international policy work
- To contribute and participate in Exchange House EU projects
- Contribute to Exchange House organisational development as required

Developmental Work:

- With the family support team, to devise, plan, implement and evaluate appropriate developmental care plans for specific individuals, families or groups aimed at achievement of individual client, family or group goals

Supportive Counselling:

- To use listening and attending skills to offer informal support to individuals who come in contact with Exchange House
- To refer service users to relevant services either in Exchange House or other statutory or voluntary agencies

Advocacy:

- Advocate on behalf of clients to ensure that their needs and rights are met with by service providers including Exchange House

Inter-Agency work

- To develop positive working relationship with all relevant agencies, statutory and voluntary, to promote needs of the Traveller community in the Dublin area
- To attend Conferences and seminars as approved by the Team Leader or Director

Record Keeping

- To adhere to the Family Support established system of record keeping in relation to clients, work records, statistics etc
- To furnish the Director with records, statistics as required
- To provide written reports to Team Leader and/or Director when required

Other Duties:

- Any other duties as requested by the Director or Board of Directors

Special Conditions:

- This is a full-time pensionable position dependent on funding from HSE
- Probation: 12 months
- As much of the work will be on an outreach basis on Traveller sites, official and unofficial, throughout the Dublin area and occasionally throughout the country, the use of own car is essential

Please send completed and signed application form to:

(CV's will not be accepted)

The Director
Exchange House National Travellers Service
61 Great Strand Street
Dublin 1

Or email to info@exchangehouse.ie

Closing date for receipt of applications is 5.00pm on Monday 15th August 2011

Interviews to take place on Thursday 25th August 2011

Exchange House is an Equal Opportunities Employer